

Appendix 1: Form for withdrawal from the Agreement by *the Consumer* and *the Entrepreneur with consumer rights*

City of _____, on: _____

Consumer/Entrepreneur with consumer rights:

First and last name: _____

Address: _____

Email: _____

Tel:

Business:

Ailant sp. z o.o.

14/1 Łobżenicka Street

85-420 Bydgoszcz

Poland

**FORM FOR WITHDRAWAL FROM THE AGREEMENT BY THE
CONSUMER OR ENTREPRENEUR WITH CONSUMER RIGHTS**

Hereby, acting pursuant to Article 27 of the Act of May 30, 2014 on consumer rights (i.e. *Journal of Laws of 2020, item 287, as amended*), which reads as follows:

Article 27 of the Consumer Rights Act

A consumer who has concluded a distance or off-premises contract may withdraw from it within 14 days without giving any reason and without incurring any costs, except for the costs specified in Article 33, Article 34(2) and Article 35.

I hereby inform you of my withdrawal from the contract concluded on _____, consisting of:

In connection with the above, I kindly request a refund of the following amount resulting from the withdrawal from the contract: PLN/EUR _____ (in words: _____), to be transferred to the following bank account number: _____.

Instruction:

The Consumer, as well as the Entrepreneur with Consumer Rights, has the right to withdraw from the Agreement within 14 days, without giving any reason, and in the case of an Agreement concluded during an unannounced visit to the Consumer's place of residence or habitual abode or during a trip - within 30 days. The deadline for withdrawal from the Agreement expires after 14 days from the date of conclusion of the Agreement or on which the Consumer came into possession of the item/batch of items or part thereof, or on which a third party, other than the carrier and indicated by the Consumer, came into possession of the item/batch or part, and in the case of a Contract concluded during an unannounced visit to the Consumer's place of residence or habitual abode or a trip - after 30 days from the date of taking possession of the item/batch of items.

In order to exercise the right to withdraw from the Contract, the Consumer must inform the Seller, i.e. Aliant sp. z o.o., at the following address: Ul. Łobżenicka 14/1 85-420 Bydgoszcz, Poland or by e-mail: ailant.polska@gmail.com, of their decision to withdraw from the Agreement by means of an unequivocal statement sent by traditional

mail or e-mail. The Consumer may use the model withdrawal form attached to these Terms and Conditions, which is not mandatory. The deadline is considered to have been met if the Consumer sent the information regarding the exercise of their right to withdraw from the Agreement before the deadline for withdrawal from the Agreement. The Consumer should return or deliver the Product to the Seller at the following address: ul. Adama Mickiewicza 3, 05-071 Sulejówek, Poland or Neubaugasse 95/9, 8020 Graz, Austria, immediately, and in any case no later than 14 days from the date on which they informed the Seller of their withdrawal from the Agreement. This deadline is considered to have been met if the Consumer has returned the Product to the Seller before the expiry of the 14-day period.

In the event of withdrawal from the Agreement, the Seller shall refund the Consumer all payments received from the Consumer, including the costs of delivery of the Product (except for additional costs resulting from the Consumer's choice of a delivery method other than the cheapest and most common delivery method offered by the Seller), immediately, and in any case no later than 14 days from the date on which the Seller was informed of the intention to exercise the right to withdraw from the Agreement. The Seller may withhold the refund until the Product is received or until the Consumer provides proof of its return, whichever occurs first. The Seller shall refund the payment using the same method of payment that was used by the Consumer in the original transaction, unless the Consumer has expressly agreed to a different solution - in any case, the Consumer shall not incur any fees in connection with this refund.